



# Extended hours patient survey

QUESTION SUMMARIES

DATA TRENDS

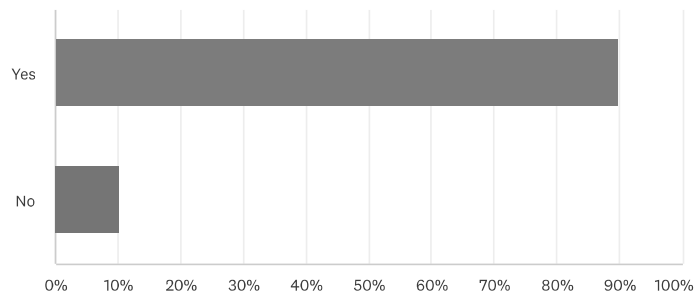
INDIVIDUAL RESPONSES

Q1



Do you think we should continue to offer appointments before 8am Monday to Friday to help those with work or busy timetables?

Answered: 39 Skipped: 1



ANSWER CHOICES

RESPONSES

Yes	89.74%	35
No	10.26%	4
<b>TOTAL</b>		<b>39</b>

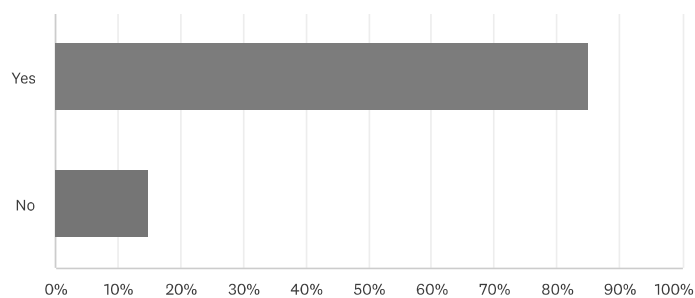
Comments (4)

Q2



Would you value some routine bookable appointments for doctors and nurses on a Saturday morning?

Answered: 40 Skipped: 0



ANSWER CHOICES

RESPONSES

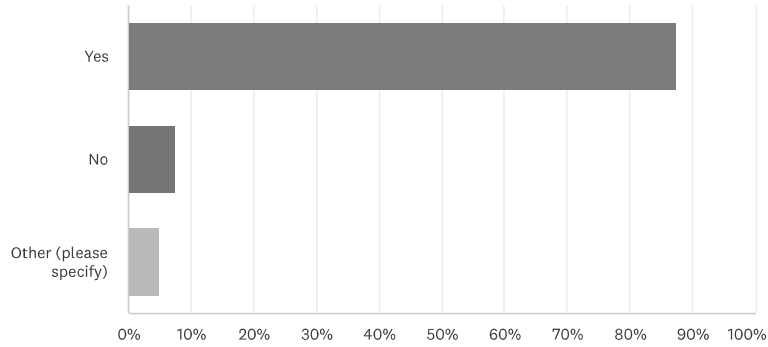
Yes	85.00%	34
No	15.00%	6
<b>TOTAL</b>		<b>40</b>

Comments (0)



we currently offer appointments late on a Thursday evening (6:30 - 8pm). Is this useful?

Answered: 40 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	87.50%	35
No	7.50%	3
Other (please specify)	Responses 5.00%	2
<b>TOTAL</b>		<b>40</b>

Q4



Any other comments or feedback about our opening hours?

Answered: 12 Skipped: 28

The practice appointment system and access to phone consultations is excellent

06/06/2023 12:50

It's very unhelpful to only release appts at 8am... it creates too much stress trying to get through . Please reinstate bookings to twice a day.

16/03/2023 18:36

i think they are good and you are doing a great job

23/02/2023 20:13

Should be open on Saturdays

13/02/2023 10:39

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