The Muswell Hill Practice

Patient Participation Group Meeting 08/12/2021

Present: Dr Natasha Smeaton, Natalie Ker Watson (Practice Manager) and 19 patients.

No.	Agenda item
1	Welcome and introductions
	Thanks were given to all who joined for the remote meeting on Teams.
2	Building updates The Muswell Hill Practice will be moving to 54 Muswell Hill around May 2022. It's currently a shell of a building and is being purpose built for us based on our work with the architects in designing it.
	It will be over 3 floors, with the ground floor being (see below for plan) for patient facing services and will have 11 consulting rooms, all disabled accessible. The first and second floor will be for non-patient facing work with far more workstations and computers than we currently have.
	Lots of work is happening in the background with the Council, Clinical Commissioning Group, NHS England and developers.
3	Floor plans The floor plans of the new building were shown and explained.
	Questions from patients Thanks were given to the patients who had helped raise some questions before this meeting to be to put together for a frequently asked questions document which will be uploaded to the website.
	Other questions tonight were; Where exactly is it? 54 Muswell Hill, N10 3ST (about 120 metres or 370 feet away). Will there be opportunity to drop patients off in the car outside the surgery? Will ask. Disabled accessible? Yes Disabled toilet? Yes What type of disabled toilet seat? Will ask. Parking? One disabled bay Are you merging with any other practice? No
8	AOB Thanks were given to everyone for their attendance and contributions tonight.





